

## GROUND COFFEE DISPENSER No 26

### USER AND MAINTENANCE MANUAL



**IMPORTANT:** documents included in this manual to be kept:

- "CE" COMPLIANCE DECLARATION
- WARRANTY CERTIFICATE

TRANSLATION OF THE ORIGINAL VERSION



### Model No 26

Coffee grinders - Fruit juicers - Mixers - Blenders - Drinks dispensers - Planetary mixers  
Cheese graters - Ice crushers - Miners - Vegetable slicers – Dough mixer  
Moulins à café - Presse-fruits - Mixers - Blenders - Distributeurs de boissons - Batteurs  
mélangeurs - Pétrin - Râpes à fromage - Broyeurs à glaçons - Hache-viande - Coupe-légumes

MODELES DEPOSES FRANCE ET INTERNATIONAL  
INTERNATIONALLY PATENTED MODELS



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## “CE/EU” COMPLIANCE DECLARATION

### THE MANUFACTURER:

**SANTOS SAS** - 140-150, Av. Roger SALENGRO 69120 VAULX-EN-VELIN (LYON) FRANCE

declares that the appliance intended for the professional market described below:

Description: **GROUND COFFEE DISPENSER**

Type number: **26**

complies with:

- the statutory provisions defined in appendix 1 of the European “machinery” directive **No. 2006/42/EC** and the national legislation transposing it.
- the statutory provisions of the following European directives and regulations:
  - No 1935/2004/EC (Regulation) on materials and articles intended to come into contact with food
  - No 10/2011/EU (regulation) on plastic materials and articles intended to come into contact with food

Harmonised European standards used to give presumption of conformity with the essential requirements of the above-mentioned directives:

- NF EN ISO 12100: 2010, Safety of machinery - General principles for design
- NF EN 1672-2+A1: 2009, Food processing machinery – Basic concepts - Hygiene requirements.

Drawn up in VAULX-EN-VELIN on: **01/12/2020**

Signatory's position: **CHIEF EXECUTIVE OFFICER**

Signatory's name: **Aurélien FOUQUET**

Signature:



## IMPORTANT SAFEGUARDS

When using, maintaining or disposing of the appliance, always follow these basic instructions.

**Read all instructions**

**Keep this user manual**

Note: You will find it easier to understand the next few paragraphs if you refer to the diagrams at the end of this manual

### IMPROPER USE:



1. This appliance is not a coffee grinder, it is not intended to grind roasted coffee beans.
2. Never use this appliance to dispense anything other than ground roasted coffee.
3. Cleaning in a jet of water or a high pressure spray is prohibited.
4. The use of spare parts other than certified original SANTOS parts is prohibited.
5. Never place the appliance close to or on a source of heat.
6. This appliance is not designed for use by people (including children) whose physical, sensorial or mental capacities are impaired or by people with no experience or knowledge, unless they have been supervised or given training in the use of the appliance beforehand by a person responsible for their safety.  
Supervise children to ensure they do not play with the appliance.

### USING FOR THE 1st TIME

Thoroughly clean all parts in contact with the coffee.

- Take off the dose measurer lid (1), the ground coffee collector (7) and wash them with a standard dish washing product.

### RECYCLING THE PRODUCT AT THE END OF ITS SERVICE LIFE

The packaging material should be disposed of or recycled in accordance with regulations in force.

## GROUND COFFEE DISPENSER No 26

- The ground coffee dispenser No. 26 is designed for bars, cafés, hotels and restaurants. It is suitable for all types of espresso coffee machines.
- The appliance consists of an aluminium base, a manual dose measurer and a dose counter.
- The appliance can be used to measure doses of roasted coffee and dispense it via an adjustable dose measurer.  
Adjustment of the ground coffee measure (from approximately 5.5g to 9.5g).

## USING THE APPLIANCE

### STARTING UP:

#### **Assembly and preparation:**

1. Unpack the appliance and place it on a worktop.
2. Place the ground coffee collector (7) on the base (8).
3. Pour the ground coffee into the dose measurer (2)
4. Put the dose measurer lid (1) in place.

### USING:

1. Place the filter-holder of your coffee machine under the dose measurer outlet (4) using the filter-holder support (6) to help.
2. Pull the dose measurer handle (9) once or twice to dispense one or 2 measure(s) of ground coffee.
3. Remove the filter-holder and tamp down the coffee with the tamper (3) fixed to the dose measurer.

Note: A 5-figure counter on the side of the dose measurer counts each measure.

### ADJUSTING THE MEASURED DOSE OF GROUND COFFEE:

The dose measurer should be cleaned regularly to prevent conglomerated blocks of coffee on the cross bars from affecting the dose measurer setting.

The appliance is factory-set for a measure of approximately 7g.

1. Pour 250g of ground coffee into the dose measurer (2)
2. Place a container under the coffee outlet of the dose measurer (4) to collect the ground coffee after each test
3. Pull the dose measurer handle (9) 6 times to fully rotate the dose cross bars (replace the ground coffee of these first measures in the dose measurer cylinder)
4. Draw a measure and measure the mass (weight) dispensed.

5. **Tighten the thumb-wheel (5)** by turning in a clockwise direction (right-handed thread) to **reduce** the quantity of ground coffee per measure (the thumb-wheel is adjusted in half-turns).
6. **Loosen the thumb-wheel (5)** by turning in an anti-clockwise direction to **increase** the quantity of ground coffee per measure.
7. **Draw off more than 6 measures** for the adjustment to be taken into account.

**IMPORTANT:** It is important to keep a sufficient quantity of ground coffee in the dose measurer to ensure a good measure consistency. Too little ground coffee will reduce the weight of the measure dispensed.

## CLEANING

- **Cleaning in a jet of water or a high pressure spray is prohibited.**

Clean the dose measurer (2) regularly using a brush.

Make sure that the walls of the coffee dispensing conduit (4) and the 6 branches of the cross bars are always clean.

## MAINTENANCE

### Spare parts:

This machine requires no particular maintenance.

If servicing is necessary to replace parts subject to wear, please refer to the list of components (see the exploded view at the end of this manual).



**IMPORTANT:** The use of spare parts other than certified original SANTOS parts is prohibited.

**Whenever ordering spare parts** (see references in the exploded view at the end of this manual), please quote the following:

- **the type**
- **the appliance serial No**

given under the appliance.

## FAULT FINDING

Carefully determine the reason for the failure.

### The ground coffee measure is not consistent

- Check there is ground coffee in the dose measurer (2)
- Clean the coffee dose measurer (2) + (4)

### The ground coffee jams in the outlet conduit

- Clean the coffee outlet (4) regularly. Be careful not to damage the metal coffee ejector tab.

### The adjustment of the ground coffee measure is not instant

- Approximately 3 to 6 doses should be dispensed to see the effects of the change in adjustment.

### There is too much ground coffee in the measure

- Always use the same source of ground coffee
- Adjust the dose measurer

### There is not enough ground coffee in the measure

- Check that the amount of ground coffee in the dose measurer is at least one third of the capacity of the dose measurer
- Always use the same source of ground coffee
- Adjust the dose measurer

### Dispensing a half measure

- Pull the handle to the front most stop. Half measures cannot be dispensed. Anything that has not been dispensed will be dispensed on the next pull of the handle.

## APPLIANCE TECHNICAL SPECIFICATIONS

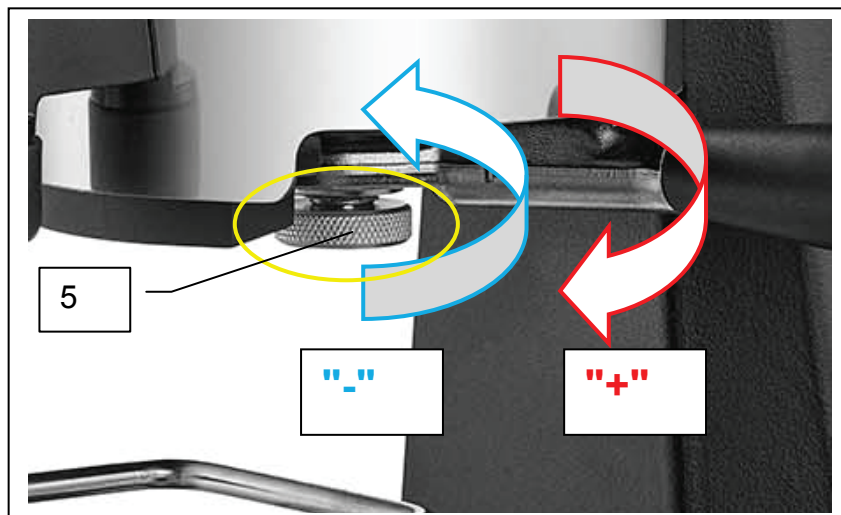
|                        |      |                 |
|------------------------|------|-----------------|
| Dose measurer capacity | (g)  | 350             |
| Measure adjustment     | (g)  | From 5.5 to 9.5 |
| Dimensions: Height     | (mm) | 352             |
| Width                  | (mm) | 200             |
| Depth                  | (mm) | 293             |
| Weight: Net weight     | (kg) | 4.3             |
| Weight                 | (kg) | 5               |

**Component cross-reference table**

| <b>ITEM</b> | <b>Description</b>                    |
|-------------|---------------------------------------|
| 1           | Dose measurer lid                     |
| 2           | Dose measurer                         |
| 3           | Ground coffee tamper                  |
| 4           | Ground coffee outlet conduit          |
| 5           | Coffee measure adjustment thumb-wheel |
| 6           | Filter-holder support                 |
| 7           | Ground coffee collector               |
| 8           | Base                                  |
| 9           | Dose measurer handle                  |



**Figures**



## WARRANTY CERTIFICATE

### WARRANTY

Since the 01.01.95, all our appliances comply with CE and possess the CE label. Our guarantee is of 24 months from the manufacturing date mentioned on the descriptive plate, except concerning the asynchronous motors (consisting of a rotor and a stator) which are warranted for 5 years from their manufacturing date. Warranty is strictly limited to the free replacement of any part of origin recognized by us as defective due to a defect or building default and identified as belonging to the concerned appliance. Warranty does not apply to damages resulting from installation or use non-complying with our appliance data sheet (user's manual) or in case of an evident lack of maintenance or disrespect of elementary security electric rules. It does not apply in case of regular wear and tear. Any replacement of parts under warranty will be realized after return of the defective part in our workshops, postage paid, supported by a copy of a conformity statement on which appears the serial number of the appliance. Every appliance is equipped with a descriptive plate conforming to the EC recommendations and of which a duplicate exists in the conformity statement (serial number, manufacturing date, electrical characteristics ...). In case of serious damage judged repairable only in our workshops, and after prior consent from our departments, any appliance under guarantee is sent by the Distributor, carriage paid. In case of repairs or reconditioning of appliances not under guarantee, the round trip transport is payable by the distributor. The parts and workforce are invoiced at the current rate. A preliminary estimate can be supplied.

Coffee grinder not using SANTOS original burrs are not taken under guarantee. The warranty conditions, repairs, reconditioning, of the espresso coffee grinder are the object of a specific note. Our guarantee does not extend to the payment of penalties, the repair of direct or indirect damages and notably to any loss of income resulting from the nonconformity or the defectiveness of products, SANTOS's global responsibility being limited to the sale price of the delivered product and to the possible repair of the defective products.

In case of revelation of an imperfection during the warranty period, the Distributor has to, unless a different written agreement of SANTOS, indicate to his customer to stop any use of the defective product. Such a use would release SANTOS of any responsibility.

## APPLIANCE IDENTIFICATION PLATE

